

CHILDRESS DUFFY GOLDBLATT

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May 17, 2005

Ms. Yuling Zhan
3121 South Lowe Avenue
Chicago, Illinois 60616

Re: Zhan v. Napleton Buick, et al.
Court No: 04 M1 23226
Our File No: 1546-004

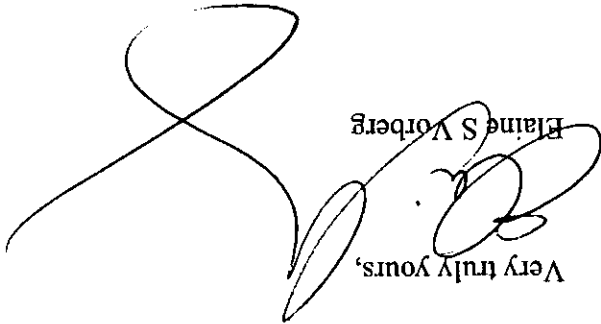
Dear Ms. Zhan:

As you know, we inspected the vehicle on April 11, 2005, at the D'Andrea Buick lot. Our expert mechanic is of the opinion that any stalling of the vehicle may have been due to an insufficient amount of fuel in the vehicle. The vehicle is not responding to addition of fuel in the tank because of the length of time the vehicle has been stored. Nevertheless, we are interested in a resolution of this matter.

To that end, we hereby offer to repair the vehicle, putting it into operable condition. The work will be performed by an outsider mechanic; he will provide a warranty with respect to the repair. The repairs will be done only if a full release is executed by you. We are uncertain whether Ford Motor Company is willing to offer any additional amount. Please contact me should you be interested in discussing settlement.

If we do not reach a mutually acceptable settlement agreement within 21 days, we will insist that the vehicle be removed from the D'Andrea Buick, Inc. facility. We will further initiate a counterclaim for storage costs, as you have allowed the vehicle to remain at the facility for a significant period of time. D'Andrea Buick storage charges are \$30.00 per day. Ms. Zhan, while we do not believe D'Andrea Buick, Inc. is liable for any damages to you, in order to reach a conclusion, we have made a very fair offer. We hope you give strong consideration to it.

Very truly yours,
Elaine S Vorberg



ESV:cmp

cc: R. Delacy Peters, Jr.