

The way car buying should be."

USED CARS

Inspections & Guarantees

Limited 30-Day Warranty

<u>Certified Quality Inspection</u>

- <u>5-Day Money-Back</u> Guarantee
- Limited 30-Day Warranty
- Clean Title Guarantee
- <u>Extended Service Plans</u>
 <u>Available</u>

Transfer A Car To The CarMax Nearest You

How To Transfer A Vehicle

CarMax Locations

Find A Location Near You

Warranty Coverage Parts Covered Exclusions from Coverage

Claim Procedure Miscellaneous

Our Certified Quality Inspection ensures that your used vehicle will be in top condition when you buy it. Just to make sure, we provide you with a Limited 30-Day Warranty. This Limited Warranty applies only to used vehicles.

Limited Warranty Coverage

This Limited Warranty is mechanical breakdown coverage. If any of the parts identified below (the "Covered Parts") breakdown, then for a period of 30 days from the date the Vehicle was purchased (the "Warranty Period"), CarMax will at no charge repair or replace any such part(s). CarMax, may, however, at its sole discretion, elect to accept return of the Vehicle and provide Customer with a refund. Mechanical breakdown coverage applies to the Covered Parts listed in the next section plus related labor, but certain exclusions apply (see Exclusions From Coverage section below).

Customer must notify CarMax of the failure of a Covered Part within the Warranty Period. Repairs will be made with parts of like kind and quality. It is expressly understood that replacement parts and/or components need not be new, but may be used or rebuilt, which will be guaranteed serviceable. A "breakdown" or "mechanical breakdown" means the failure of any original or like replacement part covered by this Limited Warranty to work as it was designed to work in normal service. However, reduced operation or reduced performance due to normal wear and tear shall not be considered a breakdown within the meaning of this Limited Warranty. This Limited Warranty does not constitute a written affirmation of fact or promise by CarMax that the material or workmanship of the vehicle, or any parts thereof, are free of any defects or will meet a specified level of performance over a specified period of time.

This is the only express warranty made by CarMax. ANY AND ALL IMPLIED WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. No other warranty of any kind is made unless expressly provided herein. To the extent allowed by applicable law, CarMax shall not be liable for any damages relating to loss of use of the products, loss of time, inconvenience or commercial loss, or any other incidental or consequential damages. All warranties are extended only to the original customer. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR EXCLUSIONS OR LIMITATIONS ON RELIEF SUCH AS INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. Prior written or oral statements, negotiations, communications or representations regarding warranties have been merged into or superceded by this warranty writing, and if not included in this warranty writing, they shall not be binding. This is the total agreement about any and all warranties relating to the product warranted hereunder. This Limited Warranty Brochure is a part of the Buyer's Order, and as such is supplemented by the Buyer's Guide.

Parts Covered

This Limited Warranty is between CarMax and Customer, and applies only to a used vehicle purchased from CarMax. This Limited Warranty covers the parts described as follows:

Engine

 Gasoline Engine: Cylinder block, and all internal lubricated parts including: crankshaft, rod and main bearings, cam bearings, expansion (freeze) plugs, connecting rods, wrist pins, pistons, piston rings,