

# CHILDRESS DUFFY GOLDBLATT

Childress Duffy Goldblatt, Ltd.  
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February 28, 2005

Ms. Zuling Zhan  
3121 South Lowe Avenue  
Chicago, Illinois 60616

Re: Zhan v. Napleton Buick, et al.  
Court No: 04 M1 23226  
Our File No: 1546-004

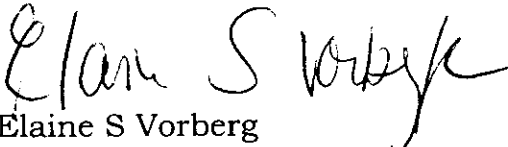
Dear Ms. Zhan:

As you are aware, we represent D'Andrea Buick (f/k/a Napleton Buick) with respect the matter filed by you against D'Andrea Buick and Ford Motor Company. Prior to suit, and while in court, we requested that you provide us with the keys to the vehicle at issue in the complaint and/or authorization to enter the vehicle for the purpose of determining whether there is any mechanical problem with the vehicle.

As you know, the car has been stored at the D'Andrea Buick facility since the date you towed the car to the facility. Because of your refusal to bring the car keys, D'Andrea Buick personnel has been unable to conduct a diagnostic inspection of the vehicle. It will, of course, be necessary for you to allow access to the vehicle at some point in order to succeed on the merits of the case. We will believe it will serve all concerned if an inspection takes place in the short-term; and the parties can work toward a mutually agreeable resolution of this matter.

Please contact me so that we may make arrangements to obtain the keys to the vehicle, and secure your authorization to proceed with inspection.

Very truly yours,

  
Elaine S Vorberg

ESV:lms  
93264-1546-4