

CHILDRESS DUFFY GOLDBLATT

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March 9, 2005

Ms. Zuling Zhan
3121 South Lowe Avenue
Chicago, Illinois 60616

Re: Zhan v. Napleton Buick, et al.
Court No: 04 M1 23226
Our File No: 1546-004

Dear Ms. Zhan:

I am in receipt of yours of February 28, 2005, a copy of which is enclosed herewith for the benefit of Ford's counsel. To clarify, I use the word "we" to include myself and my client. This is common parlance in litigation matters.

My associate, Ryan Haas, approached you in court to discuss the issue of allowing access to the vehicle, whereupon you expressed some anger. He did not want to provoke you; nor did he believe you were communicating effectively. Perhaps all communications should remain in writing.

It was not at the request of D'Andrea Buick, Inc. that the car be towed back to the facility. Any payments by D'Andrea Buick for towing were made only as an accommodation to you, in an attempt to resolve whatever issues you had with the vehicle.

It remains our (this law firm's and D'Andrea Buick, Inc.'s) position that the request for access to the vehicle was made on several occasions, and that discussion of this matter may still allow for a resolution.

However, rather than debate the issues raised in your letter concerning alleged "false statements", I would like to take this opportunity to again ask you to provide access to the vehicle being stored on the premises of D'Andrea Buick f/k/a Napleton Buick.